

## **IMPORTANT INFORMATION REGARDING AIRPORT RECEPTION**

An EMCI representative will be there to greet you as soon as you enter the Arrivals area at Vancouver International Airport. Our sign is big and bold but if you miss it in the crush of people hurrying out all you need to do is go to one of the many pay phone booths and dial 604-377-5455. Our representative will come to you.

Our representative knows the City and surrounding areas well and can give you a great deal of information which will start you off on the right foot. You will receive pamphlets and maps, including directions to the school, information and coupons for a number of Vancouver's scenic and educational attractions, and a copy of the Vancouver Guide. Seasonally, other handouts are added as they become available.

You will be driven to your homestay in a late model mini-van by patient professional drivers, receive a bottle of water for the journey and given a guided tour as you cross the City. Our representative will, in fact, give you your first English lesson as you travel to your homestay. If you have questions about protocols in Canadian homes, our representative can help to calm your concerns by answering as many questions as possible. Our representative will take you right into your new home and introduce you to the family.

We ensure that you will be taken care of even if your flight is delayed, ahead of schedule or you experience a delay in coming through Immigration and Customs at the Airport. If your host family, for some reason is not at home (because your arrival time changes), our representative will ensure that you are placed in a safe and comfortable environment temporarily until the host family returns.

Don't take a chance with public transportation. You could be left sitting on a doorstep or left at the wrong place. Bus drivers and taxicab drivers do not know anything about your school or your needs. Travel with a service that cares about you, the foreign student.

We look forward to seeing you in Vancouver.